



## Covid19 pre-arrival information on safety measures of Glaros Boutique Hotel

Current Covid-19 pandemic has driven us to implement special measures to ensure your and our teams' safety.

**Our hotel is certified by the Ministry of Tourism with the “Health First” certification of Greek Health Protocols for covid19 pandemic.**

We ask you to sanitize your hands before entering the hotel. We have installed sufficient dispensers in the entrance and in all public areas.

We strongly suggest wearing a face mask in public areas for your and our teams' safety. Complying with the officially ordered distance requirement of 2 meters, is crucial as well as.

### Reinforced Hygiene measures

We clean our hotel to ensure safety and comfort for our guests. Our measures include:

- **At check in, your room and all its items, will be delivered to you fully disinfected according to protocol's procedures using:**
  - ✓ *certified cleaning products,*
  - ✓ *UV fabric sterilizer & steam,*
  - ✓ *UV air sterilizer or Room Fogger.*
- Front desk is equipped with glass protection,
- Front desk staff, is equipped with face mask,
- Cleaning services' staff is equipped with face mask, one-use uniform (protecting hair, body & feet) and gloves,
- All staff is trained according to Greek Health protocols for covid19 pandemic,
- Increased cleaning of public areas and surfaces frequently touched by guests and team members,
- 100% air renewal,
- All linens and towels will be washed over 60° by certified laundry service company,
- Pillows & mattresses will be equipped with protector and will be washed every new room allocation, over 60°.



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### Limited range of services

In an effort to reduce the risk of contamination for our guests and team members, the following services will be affected during your stay, until further notice:

- Our Spa tubs will continue to operate by appointment from 20:00 to 23:00 and for one appointment per day. Water hygiene will be checked regularly, according to the regulations of the new protocol.
- Visitors in the room and any interior hotel area, are not allowed!

We look forward to welcoming you at the Glaros Boutique Hotel with the same warmth and hospitality we have always done and remain at your disposal for any further information you may need.